

OREWA OPTICS

At Level 3, We CAN Help You With:

Acute Eye Emergency

You must telephone us first, and one of our Optometrists will talk through your concerns with you and establish a good plan of action to keep you and us safe.

Contact Lenses

We are able to order your contact lenses from our major suppliers to be delivered to your door at no extra charge.

Contact Lens Solutions and Dry Eye Drops

These can still be supplied with local delivery or courier at no extra charge to you.

At Level 3, We Will TRY To Help You With:

Glasses Repairs and Replacements

We will be able to arrange **urgent** repairs or replacement of your glasses. **Telephone or email us first** to work out a plan of action.

If you have damaged your glasses and plan on making an insurance claim, we're happy to help as always! Your insurer may try and direct you to one of their preferred suppliers, but you are entitled to stay with the people you trust. Please contact us and we will be happy to guide and assist you through this process.

At Level 3, We CAN'T Help You with:

Routine Eye Examinations

These are unable to take place while we are at Level 3. We will let you know as soon as we are able to!

Please contact us by

telephone 09 426 6646 (leave a message) **or**
email eyecare@orewaoptics.co.nz anytime

- we will be checking these regularly.

Our priority is to help you with minimum physical contact.

We will discuss your needs, and we can make an appointment for you to visit the store if this is appropriate.